

Day 1

7:45 AM – 8:30 AM	Continental Breakfast & Registration
8:30 AM – 8:45 AM	Introduction and Overview <i>John Sterman</i>
8:45 AM – 12:30 PM <i>(Includes 15 min break)</i>	I. Introduction to System Dynamics Interactive Simulation <i>John Sterman & J. Bradley Morrison</i>
12:30 PM – 1:30 PM	Lunch
1:30 PM – 5:00 PM <i>(Includes 15 min break)</i>	II. The Tools of System Dynamics The Tools and Process of System Dynamics <i>J. Bradley Morrison</i>
5:00 PM – 6:00 PM	Reception

Day 2

8:00 AM – 8:30 AM	Continental Breakfast
8:30 AM – 12:15 PM <i>(Includes 15 min break)</i>	III. Policy Design in Complex Organizations Late, Expensive and Wrong: Using System Dynamics to Understand and Improve Project Management <i>John Sterman</i>
12:15 PM – 1:00 PM	Lunch
1:00 PM – 1:15 PM	Certificate Ceremony
1:15 PM – 4:30 PM <i>(Includes 15 min break)</i>	IV. The Implementation Challenge System Dynamics in Action <i>John Sterman</i>